

RUBEN GALARRETA

MENSWEAR

I WOULD LIKE TO RETURN MY ORDER: (Please mark the option you want)

SIZE EXCHANGE STORE CREDIT REFUND

Customer name:

Customer delivery address:

Order number:

Product name	Product Code	Size	Reason code	Reason for Refund Code
				1 – Incorrect size received
				2 – Incorrect item received
				3 – Product fits too small
				4 – Products fits too big
				5 – Arrived too late
				6 – Poor quality / Faulty
				7 – Looks different to image on website
				8 – Other, please specify the reason why

Return Instruction

1

PRINT AND FILL IN THIS RETURN NOTE AND SEND IT ALONG WITH THE ITEMS

2

RETURN THE ORDER/PRODUCT USING LOCAL POSTAL SERVICE CERTIFIED OR WITH TRACKING NUMBER.

3

RETURN DELIVERY ADDRESS IS:

Ruben Galarreta
Calle San Marcos 8 (local)
28004 Madrid
contact: +34 914 47 46 06

4

SEND AN EMAIL TO PURCHASES@RUBENGALARRETA.COM WITH THE TRACKING DETAIL

Return Note

1. Security Tag must still be intact and attached to returned items. Item(s) must not have been worn, washed or altered in any way, and must not show any signs of use. Items must be returned with all original tags, packaging and other accessories (dustbags, hangers, garment covers, etc.) received with the order.
2. Returned items will be checked by us in our warehouse to ensure they are returned intact; we have the right to charge you any depreciation, reimbursing you only the residual value of the product.
3. In the case that the return shipment requires pickup or the payment of any added fees, we reserve the right to refuse returns sent with a different courier than specified above. We reserve the right to refuse returns not sent in accordance with the return policy detailed online.

